From:

Joe Maranzano

To:

Microsoft ATR

Date:

11/16/01 11:44am

Subject:

Consumer Comment

I am a user of Microsoft operating systems and applications in my small business.

I believe the proposed settlement is inadequate to protect consumers and will not help

much needed competition, especially in the application space.

I have selected many non-Microsoft applications because of their features and reliability.

But I have found it increasingly more difficult to stay with these applications as

I have upgraded to new Operating Systems. They are often not available at the same time

as the OS nor do they take advantage of the new OS features.

I would strongly recommend that you reconsider your agreement decision.

I would favor

a ruling that forced Microsoft to make the OS sources available publicly so all vendors

have an equal opportunity to use the capabilities.

I worked in the early days of UNIX and in that experience consumers got the very best

applications at the time because of the open source to the OS.

Joseph F. Maranzano SPMT, Inc.

CC: Joe Maranzano, Gwynedd Maranzano, Tim Theiler